



GET A 10 YEAR WARRANTY SYSTEM FOR THE PRICE OF 7*

* T&Cs apply



RHEEM SOLAR SPECIALIST NETWORK (Applicable in state of NSW, VIC, QLD & SA only) "WARRANTY UPGRADE OFFER" Terms & Conditions 1st June to 31st August 2019

TERMS

Rheem Australia Pty Limited (ABN 21 098 823 511) of 1 Alan Street, Rydalmere, New South Wales (**Rheem**) likes to reward its loyal customers. To check if you are eligible to share in this warranty upgrade offer, you must comply with these promotion terms.

These terms set out the basis on which Rheem will award a warranty upgrade offer to eligible customers to be redeemed on the purchase on those Rheem products listed in the schedule (**Participating Products**) purchased from an **Authorised Rheem Solar Specialist**. List of participating Rheem Solar Specialists listed on www.solar.rheem.com.au

Promotion period

1. This promotion commences on 01/06/2019 and ends at 11.59 pm AEDST on 31/08/2019 i.e. 1st June to 31st August 2019 (**Promotional Period**).

Eligibility, Registration and Claims

2. Participation is only open to Australian residents aged 18 years and over who purchase a Participating Product (**Participants**) from an Authorised Rheem Solar Specialist.
3. This warranty upgrade offer is not available if the Participant is participating in any other offer relating to Rheem or the Participating Products, is receiving project, government or builder pricing, or who subsequently agrees to rebate arrangement in relation to the Participating Products. Purchases for and in the name of trusts, companies, businesses, commercial or residential developers/ developments and purchases by subcontractors, installers and resellers are not eligible.
4. To be eligible this offer cannot be applied to products purchased outside the promotion period.
5. Upgrade is to be given to the consumer at the point of sale.
6. Only 1 system per residential address can be installed

General

7. All costs related to participating in this Promotion, and any tax liability arising out of the participating in this Promotion, are the responsibility of the Participant.
8. This offer cannot be used in conjunction with any other offer during the same period, unless prior agreement has been made between the individual Rheem Solar Specialist and the consumer.
9. No volume or trade type purchases are eligible or may be offered this option unless the company has agreed in writing prior.
10. No further discount, cash, credit or goods of other types will be offered in lieu of this offer.
11. Solar Incentives refer to the financial benefit of small-scale technology certificates (STCs) for solar hot water. For full information on STCs please visit the Clean Energy Regulator website <http://www.cleanenergyregulator.gov.au/RET/Scheme-participants-and-industry/Agents-and-installers/Small-scale-technology-certificates>
12. To create STCs you must:
 - Have a fully installed system which is capable of delivering hot water from the sun.
 - Be the owner of the solar hot water system, either by having installed an eligible system at your property
 - Have all the correct and signed documentation required to create STCs
 - Have an account in the REC Registry and
 - Create STCs within 12 months of the installation date



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13. Rheem collects Participants' personal information in order to conduct this Promotion. If the personal information requested by Rheem is not provided, the Participant may not participate in this Promotion. The Participant's personal information will be handled by Rheem in accordance with its Privacy Policy which can be found at www.rheem.com.au/privacy. By participating in this promotion, each Participant is consenting to Rheem's handling of the Participant's personal information in accordance with the Rheem Privacy Policy. This use includes the use of the Participant's personal information for direct marketing purposes. Participants may choose to opt-out of the use of their personal information for direct marketing purposes by contacting Rheem's privacy officer either by:
 - a. post to 55 Brodie Street, Rydalmere NSW 2116, Australia or PO Box 7508, Silverwater NSW 2128; or
 - b. email to privacy@rheem.com.au; or
 - c. telephone on (02) 9684 9100.
14. A Participant must not assign or transfer or purport to assign or transfer to any other person any of its rights under these Terms. Rheem may assign or transfer to a related party any of its rights or obligations under these Terms
15. The water heater and its components are not suitable for certain water chemistries. Those chemistries are listed below. If the water heater is connected at any time to a water supply with the following water chemistry, the Rheem warranty will not cover any resultant faults on the components listed below:

Water Chemistry	Component
Chloride > 250 mg/L	water heater cylinder and heat exchanger
pH < 6.0	water heater cylinder and heat exchanger
Saturation Index (SI) < -1.0	solar collector in a 52L direct system copper sheathed heating unit
Saturation Index (SI) > +0.4 (if an expansion control valve is not fitted)	water heater cylinder and heat exchanger temperature pressure relief valve
Saturation Index (SI) > +0.8	solar collector in a 52L direct system standard watts density heating unit

SCHEDULE

PARTICIPATING PRODUCTS

52L Series Systems with 7 Years Warranty to 10 Years Warranty			
Upgrade From 52L Series with NPT200 Collectors		Upgrade To 52L with L Collectors (Australis 10)	
52L180M575/1NPT	RHEEM 52L180 HILINE 2.4KW S/GREY 1-NPT	52L180M575/1L	RHEEM 52L180 HILINE 2.4KW S/GREY 1-L
52L300M525/2NPT	RHEEM 52L300 HILINE 2.4KW NIGT/SKY 2-NPT	52L300M525/2L	RHEEM 52L300 HILINE 2.4KW NIGHT SKY 2-L
52L300M575/2NPT	RHEEM 52L300 HILINE 2.4KW S/GREY 2-NPT	52L300M575/2L	RHEEM 52L300 HILINE 2.4KW S/GREY 2-L
52L300M580/2NPT	RHEEM 52L300 HILINE 2.4KW W/GREY 2-NPT	52L300M580/2L	RHEEM 52L300 HILINE 2.4KW W/GREY 2-L
52L300M594/2NPT	RHEEM 52L300 HILINE 2.4KW HEADLAND 2-NPT	52L300M594/2L	RHEEM 52L300 HILINE 2.4KW HEADLAND 2-L
52L300M725/2NPT	RHEEM 52L300 HILINE 3.6KW NIGT/SKY 2-NPT	52L300M725/2L	RHEEM 52L300 HILINE 3.6KW NIGHT SKY 2-L
52L300M775/2NPT	RHEEM 52L300 HILINE 3.6KW S/GREY 2-NPT	52L300M775/2L	RHEEM 52L300 HILINE 3.6KW S/GREY 2-L
52L300M780/2NPT	RHEEM 52L300 HILINE 3.6KW W/GREY 2-NPT	52L300M780/2L	RHEEM 52L300 HILINE 3.6KW W/GREY 2-L
52L300M794/2NPT	RHEEM 52L300 HILINE 3.6KW HEADLAND 2-NPT	52L300M794/2L	RHEEM 52L300 HILINE 3.6KW HEADLAND 2-L



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52H Series Systems with 7 Years Warranty to 10 Years Warranty			
Upgrade From 52H Series with NPT200 Collectors		Upgrade To 52H with L Collectors (Australis 10)	
52H180M775/1NPT	RHEEM 52H180 HILINE 3.6KW S/GREY 1-NPT	52H180M775/1L	RHEEM 52H180 HILINE 3.6KW S/GREY 1-L
52H300M575/2NPT	RHEEM 52H300 HILINE 2.4KW S/GREY 2-NPT	52H300M575/2L	RHEEM 52H300 HILINE 2.4KW S/GREY 2-L
52H300M575/3NPT	RHEEM 52H300 HILINE 2.4KW S/GREY 3-NPT	52H300M575/3L	RHEEM 52H300 HILINE 2.4KW S/GREY 3-L
52H300M725/2NPT	RHEEM 52H300 HILINE 3.6KW NIGT/SKY 2-NPT	52H300M725/2L	RHEEM 52H300 HILINE 3.6KW NIGHT SKY 2-L
52H300M725/3NPT	RHEEM 52H300 HILINE 3.6KW NIGT/SKY 3-NPT	52H300M725/3L	RHEEM 52H300 HILINE 3.6KW NIGHT SKY 3-L
52H300M775/2NPT	RHEEM 52H300 HILINE 3.6KW S/GREY 2-NPT	52H300M775/2L	RHEEM 52H300 HILINE 3.6KW S/GREY 2-L
52H300M775/3NPT	RHEEM 52H300 HILINE 3.6KW S/GREY 3-NPT	52H300M775/3L	RHEEM 52H300 HILINE 3.6KW S/GREY 3-L
52H300M780/2NPT	RHEEM 52H300 HILINE 3.6KW W/GREY 2-NPT	52H300M780/2L	RHEEM 52H300 HILINE 3.6KW W/GREY 2-L
52H300M780/3NPT	RHEEM 52H300 HILINE 3.6KW W/GREY 3-NPT	52H300M780/3L	RHEEM 52H300 HILINE 3.6KW W/GREY 3-L
52H300M794/2NPT	RHEEM 52H300 HILINE 3.6KW HEADLAND 2-NPT	52H300M794/2L	RHEEM 52H300 HILINE 3.6KW HEADLAND 2-L
52H300M794/3NPT	RHEEM 52H300 HILINE 3.6KW HEADLAND 3-NPT	52H300M794/3L	RHEEM 52H300 HILINE 3.6KW HEADLAND 3-L